

1751 North Main Street Prineville, OR 97754

June 17, 2008

City of Prineville 387 NE 3rd Street Prineville, OR 97754

Dear Mayor and City Council Members:

We just finished up with day two of delivering roll-carts for our new recycling program. We are very pleased with the delivering of the carts by the Crook County High School NJROTC. They will be delivering for the duration of the roll-out and will receive a donation of approximately \$6,000.00 at the end. They plan on using the donation to take a week long trip to Fallon Nevada to visit the Navel Air Station's Top Gun School located there. We are very proud to be a part of such a unique trip for the local youth organization. They have done an excellent job getting out there and getting the carts delivered. Listed below is the schedule we are using to deliver the carts.

Monday 16 th :	512 carts	East Town/Ochoco Hwy/PLA1
Tuesday 17 th :	640 carts	Stoneridge/Northridge/Grimes Flats
Wednesday 18 th :	700 carts	West Town/Davis Loop
Thursday 19 th :	450 carts	South East Town/North Powell Butte
Friday 20 th :	400 carts	Ochoco Heights/South Powell Butte
Monday 23 rd :	615 carts	Lower David Way/Melrose/PLA2/City Commercial
Tuesday 24 th :	550 carts	O'Neil Hwy/North Town/City Commercial
Wednesday 25 th :	750	West Town (Ochoca West/ City Commercial
Wednesday 25.	750 carts	West Town/Ochoco West/ City Commercial
Thursday 26 th :	575 carts	South East Town/South Powell Butte/ City Comm. 7 th Street/City Commercial/Juniper Canyon

Thus far, we have received 69 calls in our office from customers who have questions about the program. Out of 1,152 carts delivered, two of them have been returned per customer request. The other 99.9% of them just didn't know what it was or what it was for. After some explanation, they were happy with the idea and said they would give it a try. We have resolved all issues that have been presented to us and will continue to work with our customers. We are asking them to give it a try and they might be able downsize their garbage service thus saving them money on their monthly bill.

phone: 541-447-5208



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Prior to this roll-out we have done extensive education about the program through bill stuffers, quarterly newsletters and the press. We will continue to educate our customers and have plans to re-vamp our web-site to make it more educational and user friendly. Thank you for the opportunity to provide this program and we look forward to seeing our great community recycle!

Sincerely,

Emily Holliday, Owner

Emily Holiday

enclosures

Bill Stuffer Spring Summer 2006



Customer Opinion Poll on Recycling Program within UGB

As our community grows and changes, we are growing and changing right along with it. In trying to keep up with the changing times; we are looking at options for improving our recycling program. Over the years recycling programs offered by haulers have changed with the trends around the world. In the past we have not felt pushed to join the ever changing trends, as we have had the program described below since 1979.

Current Recycling Program

- One-pass on-route recycling (One truck running through your neighborhood picking up both trash and recycling)
- Recycling is put in side compartments on the trucks

Positives

- No extra cost to our customers
- Keeps costs down in equipment and man-hours
- Keeps rates down
- Keeps wear and tear down on your roads

Negatives

- · Limited to space availability in some areas
- Too much volume and not enough room
- Limited to few commodities (no plastics or tin)

Here in Prineville we are facing too much volume, not enough room We are also having customers ask for more recycling options Commodities like plastics and tin are popular to recycle in areas like the Willamette Valley, which is closer to market to self the recyclables. We are providing our own trucking to markets and after trucking expenses; we have to pay in some cases, to recycle commodities. Recycling is something that we would like to improve as a company and need your opinion as a community to see what you would like to have as a recycling program for those within the UGB. We have two options as we see fit for our demographics and as a company

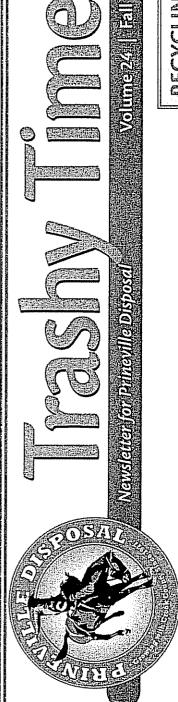
- 1. Drop-off Depots Only. Free recycling for all residents of the community. You bring your recyclables to the depots and we'll process them at no additional charge to you. This program would allow for recycling of newspaper, cardboard, paper bags, white or colored paper (such as printer paper, envelopes, junk mail, wrapping paper, magazines, catalogs), plastic bottles, glass, tin. car batteries and motor oil. We would improve the current drop-off depot at 1751 N. Main Street to accommodate recycling of these commodities.
- 2. Commingled Recycling. Additional cost to the residential customer. (Up to \$3 00 per month, depending on location, in addition to your regular garbage rate) Curb-side recycling program with 65 gallon roll-carts just for recycling. This program would allow for recycling of newspaper, cardboard, paper bags, white or colored paper (such as printer paper, envelopes, junk mail, wrapping paper, magazines, catalogs), plastic bottles, and tin. Put all your recyclables in one cart for pick-up by a separate truck. Glass, car batteries and motor oil would only be accepted at our drop-off depot located at 1751 N. Main St. Prineville

Reside within the UGB? We would like your opinion on recycling!

Please call us or visit our web-site www.prinevilledisposal.com to participate in our customer opinion poll. You can also e-mail us any questions you might have about the recycling program options to general@prinevilledisposal.com.



Bin stuffer



RUXUINO RESULTS Recycling Poll Brought Disappointing Results

56 votes for drop-off depot

35 votes for commingle

due to these results. Many people have a hard time grasping that rural area RECYCLING COSTS MONEY and is not

discussion and information is to follow regarding recycling in Crook County. A big thank you to those who took something that we can just jump in to without lots of feedback from the community. So, we are sure more

votes for Drop-off Depots. If there are only 91 customers that care about recycling in Crook County, what kind of

effort should we put into a new program? We are weighing our own options internally in the recycling dilemma

we serve, only 91 participated in our poll. The results of the poll were 35 votes for Curbside Commingling and 56 by the kind of results we received, but by the total number of votes that were polled. With 5,000 plus customers

Our recycling poll taken from July-August 2006 has ended with disappointing results. We were not disappointed

Total: 91

Employee Profile

the time to respond to our poll!



Ken has been diligently running his county route for 2 years. Ken runs a rear load truck that empties both

Me're Running a Day Late...



Bill stuffer out ab, 2007



Nevsletter for Prineville Disposal

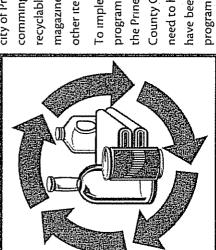
Proposing a New Way to Recycle

As our landfill fills up year, after year, and our population continues to grow, requests are constantly made of us to provide an expanded recycling program. The commodities we currently recycle are cardboard, newspaper, magazines/catalogs, glass, motor oil and car batteries. This is a free service to our customers. In order to keep the program free, we are limited to the commodities we take and the current collection mathod.

collection method.

To offer more recycling we would like to propose a program

called "commingled recycling." This is where we provide a 95-gallon roll-cart just for recycling to be used by all residents in the



city of Prineville and in Crook County. The commingle system allows customers to put recyclables such as newspaper, cardboard, magazines/catalogs, plastic bottles, tin and other items in one cart without separation.

To implement an expanded recycling program, we are going to ask approval from the Prineville City Council and the Crook County Commissioners. This is when we need to hear from you, our customers, who have been requesting a better program. The program will not be able to be implemented without support from the community.

Please take a look at the proposed recycle guidelines inserted in this newsletter. We would like to hear from you if you are interested in this program.

Central Oregonian

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SPORTS

Stories
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City of Prineville
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Crook County
Essential Contacts

EDUCATION
Crook County High
School
School District
Oregon State
University
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SERVICES
Bowman Museum
County Library
Humane Society of
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Roads

Return to Search Results

Recycling made easy

Story by: Kate Wennerstrom

Date Published to Web: 12/7/2007

When Prineville's population increased to more than 10,000 citizens, the Department of Environmental Quality (DEQ) gave the city an urban designation, issuing requirements to Prineville Disposal.

"Now that we've hit 10,000 people, we have to pick up a couple more elements on our recycling program," Prineville Disposal owner Steve Holliday said. "The programs have to be implemented in town, including the urban growth boundary."

If approved at next week's city council meeting, commingled recycling could soon be in Prineville's future.

"I'm going to propose it on Tuesday and then there will probably be a public hearing probably at the first meeting in January," Holliday said. "It's an approval for a rate increase, just like if I were to go in and request a regular rate increase."

An increase of \$3.60 per customer per month would take effect in the next year, as Prineville Disposal adopts the new recycling program.

"Right now, when we pick up the garbage, we pick up the bags of recycling at the same time," Holliday said. "In the new way, the garbage truck will go through and pick up the garbage and then the recycling truck will come through and pick up the recycling. If you have the garbage service, this is included in the price."

Several Oregon counties, including Deschutes and Jefferson, have implemented the new recycling program with few complaints.

"The main thing I have heard from people is that it's user friendly," Holliday said. "The easier you make it for somebody, the more likely they're willing to do it."

Currently, Prineville Disposal is only able to collect a limited amount of recyclable items, which makes the new process all the more welcome for Holliday.

"Just what we recycle now, some of the drivers have to come back and empty their recycle, then go back out, because they fill up so fast." he said. "There's a lot of people who want to recycle all the other items and with the program we have right now, we just don't have room for it. We'd have milk jugs hanging all over the sides of the trucks."

The new 95-gallon commingled roll-cart will allow people to deposit newspapers, magazines, phone books, plastic bottles, aluminum cans, junk mail and cardboard all into the same receptacle.

"The man who picks up our recycling told me that we could see anywhere from a 20 to 50 percent jump increase in the volume of recycling," Holliday said "Just that alone would certainly make a difference, and that's not going in the hole up there"

While Crook County has been one of the top recyclers in Oregon's rural counties, the new designation as urban gave Prineville Disposal new goals to reach.

"We're at the top of the rural counties, but at the bottom of the urban counties,"
Holliday said. "So we need to break into the next step. We recovered 25.4 percent of
everything that was thrown away. It's what is diverted, recycled."

The top five counties, all urban, recover at least 50 percent of the disposed material for recycling, averaging more than 1,000 pounds of recyclables per person.

While the current garbage trucks are not designed to collect and separate a large quantity of recyclables, Holliday is looking to add an additional truck specifically for that use

"Garbage trucks are expensive," he said. "It's going to be in the range of \$230,000 to \$250,000 for one truck. Then we also have to get a little under 3,500 carts at \$55 a piece."

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ARCHIVES Story Archive Photo Archive The new truck will collect a large amount of mixed recyclables throughout town and then deposit them at the horizontal baler, similar to a hay baler.

"We have a new-to-us used baler that can do a lot more baling," Holliday said. "It just compacts all the items together and then you put wire ties around it. The bales are about four feet high, four feet wide by six feet long and about 2,500 pounds a piece."

The bales are then picked up and delivered to a material recovery facility on the west side of Oregon to be processed.

"They're multi-million dollar facilities," Holliday said. "They sort it all by electric eyes, magnets, and all kinds of high-tech stuff."

If the new program is approved at the city hall meeting and public hearings, Holliday is hoping to have the new truck and carts ready to go by June 1, 2008.

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Stories
Off the Rail
OSAA
Oregon Live
OSU Athletics
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City of Prineville
Prineville Chamber
Crook County
Essential Contacts

EDUCATION
Crook County High
School
School District
Oregon State
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University of Oregon
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Bowman Museum
County Library
Humane Society of
the Ochocos
Roads

Return to Search Results

A new recycling plan for Prineville?

Story by: Kevin Gaboury

Date Published to Web: 12/18/2007

A public hearing for the city's proposed recycling program will be held on Jan. 8 and citizens are encouraged to voice any concerns they may have

Steve Holliday of Prineville Disposal presented the plan to city council members on Tuesday and said that the new plan of commingled containers will greatly streamline the process and take much of the labor out of it.

"Just open the lid and toss it in," he said.

If passed, Holliday hopes to implement the program by July 1

Holliday stressed the many pros of the program, including the fulfillment of Oregon Department of Environmental Quality (DEQ) requirements for the city, the user-friendly aspect, and the potential recovery rate increase of 20-50 percent.

Currently, Crook County lies around the middle of recovery rates by county at about 25.4 percent, but this is expected to increase with adoption of the new plan.

Holliday also listed one con: The rate increase for customers of about \$3.60 per month, which will help pay for the equipment.

Council Member Betty Roppe asked whether citizens would be required to pay the fee, and Holliday remarked that the fee is included with garbage service and not paying is not an option. He also mentioned that people opting out of the service would cause the rate to go up.

"You'd still have to have the equipment and the personnel to do it, so the cost would actually be spread over fewer people," Holiday said. "Your cost would actually go up per customer because you'd have less people sharing in the cost of the program."

Some community members stepped forward at the end of the presentation to comment on the plan and reception was mostly positive, although some concern was expressed over the size of the containers.

Fred Rodgers of Prineville observed that one can often tell when a community has a good recycling plan.

"When you're in a community for any length of time, you notice those communities that do recycle," he said. "You notice how clean the streets are."

Prineville resident Karole Stockton also favors the plan.

"I have found the recycling program to be very user-friendly," she said. "I believe in recycling. I think that it's a good, well-founded program."

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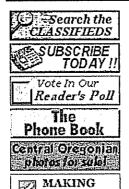
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SPORTS

Stories
Off the Rail
OSAA
Oregon Live
OSU Athletics
UO Athletics

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City of Prineville
Prineville Chamber
Crook County
Essential Contacts

EDUCATION
Crook County High
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School District
Oregon State
University
University of Oregon
COCC
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SERVICES
Bowman Museum
County Library
Humane Society of
the Ochocos
Roads

Return to Search Results

Prineville City Council passes rate increase for recycling program

Story by: Kevin Gaboury

Date Published to Web: 2/15/2008

The city is on board, so is the county, and on July 1, Prineville will have its first comingled recycling program.

City councilors passed resolution 1071 on Tuesday night, which makes official the rate increase of \$3.57 per month for customers inside the urban growth boundary (UGB) and \$4.57 for those outside it

Steve Holliday, owner of Prineville Disposal, initially came up with a fee increase of "no more than \$3.60," but was urged by Mayor Mike Wendel at a recent public hearing to come up with a more concrete figure

The numbers were crunched again, some changes were made, and the decrease of three cents from the original estimate was arrived upon.

"It was a combination of the carts being a little lower in price, saving a little bit in shipping of the carts, and the cost of the truck came in a little lower. We saved on shipping by using a local company," said Emily Holliday of Prineville Disposal.Between 5,800 and 6,000 95-gallon recycling carts are being purchased and will be distributed to every customer of Prineville Disposal at no additional rental fee. A new truck will also be needed for pick-up of recyclables.

Prineville Disposal, officially known as Holliday Enterprises LLC, has an exclusive franchise agreement with the city to operate solid waste collection services within city limits.

The new program, Steve Holliday emphasized, will be user-friendly and trouble-free.

"The main thing is how easy the program is going to be compared to what it is presently - how you have to separate everything and bundle it and bag it. For the most part, a huge amount less effort to it," he said.

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OPINION Editorial

SPORTS
Stories
Off the Rail
OSAA
Oregon Live
OSU Athletics
UO Athletics

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Prineville Chamber
Crook County
Essential Contacts

EDUCATION
Crook County High
School
School District
Oregon State
University
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SERVICES
Bowman Museum
County Library
Humane Society of
the Ochocos
Roads

Return to Search Results

City Council votes to approve recycling plan

Story by: Kevin Gaboury

Date Published to Web: 1/14/2008

The Prineville City Council passed Prineville Disposal's proposed recycling plan and estimated monthly fee increase of \$3.60 by a vote of 5-1 after a public hearing on Tuesday night. If passed by the county next week, it will mark the first time Prineville has had a recycling program.

The lone nay vote came from Prineville Mayor Mike Wendel, who stated he will not vote for the program until a more definite fee is figured out.

Prineville Disposal has a franchise agreement with the city to provide garbage service, and as a franchisor, the city negotiates on behalf of the citizens.

"Since we are a franchise, we [the city] oversee the agreement," Wendel said. "We need to be reviewing the numbers to make sure they are more accurate and make sure we are not overcharging. I would not support a price that we are not completely sure of."

According to Steve Holliday of Prineville Disposal, the current fee is their "best estimate" of what the program will cost, distributed among the approximately 3,200 customers within the urban growth boundary (UGB) that Prineville Disposal serves. The fee will cover the cost of equipment and labor.

"Until you place all the orders, you don't know for sure," Holliday said. He stressed that the increase will not exceed \$3.60.

Citizens who came forward during the meeting expressed overwhelming support for the recycling program and did not have many qualms about the price increase, although some felt that more options should be offered.

The recycling bins are a bulky 95 gallons, and it was mentioned that a single person living alone would probably not be able to a fill one in a week. It was suggested that neighbors be able to share the bins, or smaller sizes be offered

"What I'd like to see are some options," Prineville resident Michael Chadwick said.
"Like maybe having garbage pick-up once every two weeks."

"Ninety-five gallons is a pretty big size, and most seniors or single people - I'd be worried about them if they could fill it up," longtime Prineville resident Karole Stockton said. "I ask you to consider not making this mandatory, particularly for seniors, and also for low-income qualified people. We can cooperate with each other and help to pick up each other's recyclables, because I don't think there's that much of it."

Mike Mohan of Prineville brought up the important point that a recycling program will extend the life of the Crook County Landfill. The price tag on the newest eightacre cell, completed in 2003, was around \$2.5 million and it was expected to last around 10 years. According to Alan Keller, manager of the Crook County landfill, it is now about 50 percent full and a new cell would cost around \$15 million.

Concern was also expressed for those living on fixed incomes, especially senior citizens, who may have difficulty paying for the program with other expenses, such as medication

"That totals out to \$43 per year. For some people, that's a month's worth of medicine, or maybe food. It bothers me that it's mandatory for everyone," said Cherry Binder of Prineville.

Holliday stated that for now, he plans to just to get the program off the ground and address the particular concerns as they come up at a later date.

"Not to take away from their concerns, but there are so many things that you need to take care of other than trying to get smaller carts. There are a lot more pieces to the pie," he said.

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Plastic Bottles

& Jugs

Tin &

Newsletter for Prineville Disposal Volume 28: | Winter/Spring 2008

over 80 of your support

New Recycling Program Becomes Reality

It is now official! Our proposed recycling program has passed at both the City and County levels. Aluminum We are very excited to be able to provide this additional service to our customers. This expanded recycling program will allow Crook County to continue to meet and exceed recycling

requirements set by the DEQ.

The Prineville City Council voted 5-1 at the public hearing on January 8th to pass this program. The Crook County Court voted 3-0 at their public hearing on January 16th to also pass the program county wide We had great support and were able to bring

MIXED RECYCLING CONTAINER

Wixed Newspapers. Magazines & Paper Cardboard

letters, along with having about 12 people stand at the city public hearing to give their support for the program. We are very pleased to have had this much interest and

support for this program.

The program will begin July 2008. We will be delivering a 95-gallon container to all of our customers to be used for mixed "commingled" recycling. It is designed for every-otherweek pick-up. Our once-a-month garbage customers will have once-amonth recycling pick-up as well Please watch for service calendars and more information to come with your bill.

Benefits

- Fulfills recycling requirements mandated by the DEQ.
- User friendly. Encourages everyone to participate in recycling.
- Many additional items can be recycled such as junk mail, plastics, and tin to name a few
- Provides the possibility of reducing level of garbage service.
- Extends the life of the county landfill as our community continues to expand

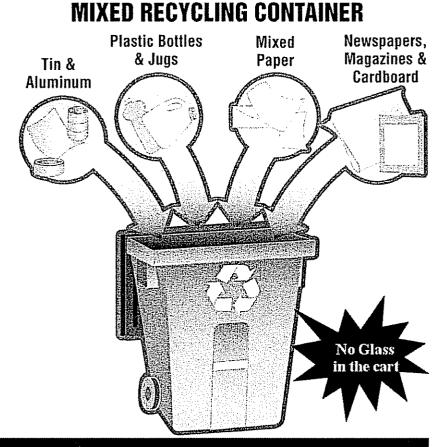
Bill Stuffer Feb 26, 2008

Any questions? Call us!

447-5208

1751 N. Main St. Prineville, OR. 97754

Proposed Recycling Preparation Guide



Proposed 95 gallon roll-cart for Commingled Materials

- No Glass in the Cart- Please drop off clear and colored glass at our recycling depots.
- Newspaper- Anything that comes in the newspaper can be recycled with the newspaper.
- Magazines, Catalogs, Phonebooks
- Plastic Bottles- Neck must be smaller than base. Rinse clean and discard lid.
- Tin/Aluminum- Cans, jars, lids, foil, beverage cans. Rinse clean. Remove labels.
- · Paper Bags
- Corrugated Cardboard- Flatten. No slick or waxed cardboard.
- Mixed Paper

Junk Mail and Paper- Paper, envelopes, white and colored paper, computer paper, tin can labels, wrapping paper (no foil or ribbon), shredded paper (strips only—no confetti). No paper ream wrappers, tissue paper, waxed paper, candy wrappers, snack food bags.

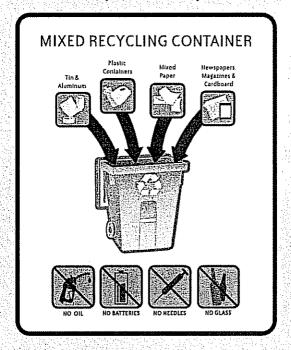
Paperboard- Cereal/cracker/shoe boxes (discard liners), soda & beer cartons, paper egg cartons, paper towel tubes.

No frozen food boxes, paper cups/plates/towels/napkins, pet food bags.

SMART (Market SMART)

C.O. ad published June 13, 2008

ARRIVING SOON to all customers. Watch for your new recycle cart.



SMART RECYCLING

Prineville Disposal is proud to provide commingle recycling for our customers in Prineville and Crook County. Our commingle recycling program is easy to follow and very user friendly. Simply fill the cart according to the guidelines listed below and we will empty it every other week on the same day as your garbage day.

NO GLASS in the cart; please drop off clear & colored glass at our recycling depots; Crook County Landfill, Erickson's Thriftway, Grocery Outlet, Price Slasher, Prineville Disposal, Ray's Food Place, & Powell Butte Elementary

NEWSPAPER: Anything that comes in the newspaper can be recycled with the newspaper.

MAGAZINES, CATALOGS AND PHONE BOOKS

PLASTIC CONTAINERS: Rinse clean and remove lid NO takeout containers.

TIN/ALUMINUM: Cans, jars, lids, foll, beverage cans, Please rinse clean.

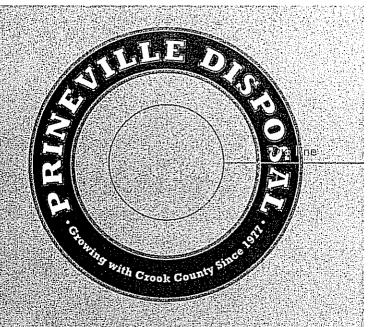
CORRUGATED CARDBOARD: Flatten please. No slick or waxed cardboard

MIXED PAPER: Junk mail and paper: paper envelopes, colored & white paper, computer paper, tin can labels, wrapping paper (no foil or ribbon), shredded paper (strips only, no confett)). NO paper ream wrappers, tissue paper, wax paper, candy wrappers or snack food bags

PAPER BOARD: Cereal/cracker/shoe boxes (discard liners) soda and beer cartons, paper egg cartons, paper towel tubes. NO frozen food boxes, paper cups, plates, towels, hapkins, pet food bags. All paper bags accepted.

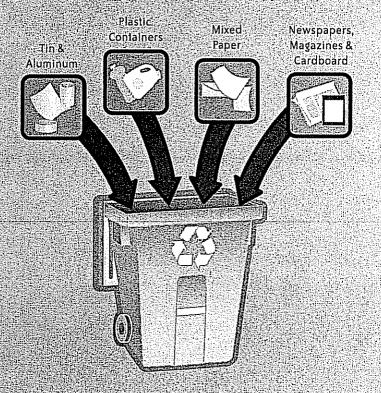


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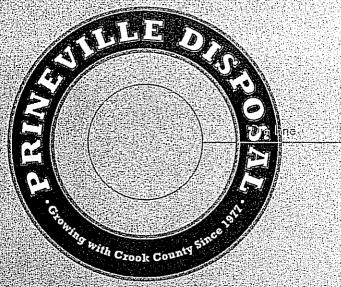




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Have you seen this can?

Commingled recycling cans hit the streets this week

By Kate Wennerstrom Yesterday may have brought a surprise to the doorsteps of many Crook County residents Prineville Disposal, with the assistance of the Crook County High School NJROTC, started rolling out the new commingled recycling containers on Monday morning.

"They just started on the east end of town - the Ochoco Highway end of town Out towards the reservoir and the Wainwright Road



LON AUSTIN/CENTRAL OREGONIAN

Prineville Disposal started delivering the new commingled recycling carts on Monday.

area," Prineville Disposal owner and operations manager Steve Holliday said "On Tuesday (today), they'll go out to Northridge and Yellowpine - that whole area up there "

With more than 6,000 containers waiting to go to customers' homes, Holliday expected the distribution to take two weeks

"We took all the routes and split them in half. We'll do half the city and half the county this week and the other half of each next week," he said "We're having the NJROTC help us They're the ones that are delivering them Parents are driving and then four or five kids per group are delivering them So far they're doing a spectacular job."

As the carts are delivered, customers will also receive a how-to guide to walk them through the new recycling process

"We're putting a hangar on the handle of the cart, like a door hangar, that has all the information on it," Holliday said "The little flyer that is attached to the cart when it gets delivered will be handy. One of the easiest things to do would be to go to our Web site We've got all the information there That way people can take their time, look at it and print it off."

With the commingling system not requiring bundling or separation, users have noted its ease of use Usual recyclables such as magazines, plastics and aluminum cans can be thrown in the cart. In addition junk mail, wrapping paper and even paper towel tubes can be recycled without difficulty in this new system.

However, before customers start gathering everything that may be recyclable and throwing it into the new cans, Holliday advised against some common items that will not be allowed.

"Glass is a contaminant. The (recycling) mills will reject our loads when we send them in if there is glass in it," he said "There will be depots around town for people to drop off their glass though " Among other items that are unacceptable for recycling are wax-coated boxes

"It has to do with what they call wet strength. The reason they make those boxes like that is so that it won't fall apart if it gets wetness or moisture on it," Holliday continued "When you put vegetables in a wax box, it keeps them moist and fresh. They designed the box so it won't break down when they do that That very same principle allows it to not break down when we recycle it They put water and chemicals on it to break it down, but it's got the wax coating on it so it won't absorb that and it won't break down."

As the carts will continue to be delivered, Prineville Disposal customers can also expect to see a slight raise in their bills

"They'll have the service for a month and then they'll get billed for it at the end of July," Holliday said "Within the urban growth boundary, it's \$3 57 more per month and outside the urban growth

Holliday also mentioned that if customers see a decrease in the amount of garbage being









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ARCHIVES Story Archive Photo Archive produced, they can call and have their garbage cans exchanged for smaller versions

"There are a lot of people that we've heard from that are going to want the extra room for cleaning out their garage or whatever," he said. "They have the option It's totally up to them whether they want to downsize their cart or keep the same size. They can use the extra room for grass clippings so they don't have to have an extra can if they want. It's an easy change if they want it done."

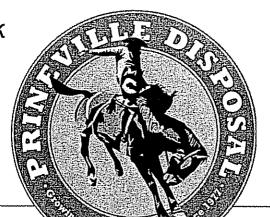
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Future Bill stuffer 6/27/08

Every-other-week
Recycling
Collection
2008 calendar



Example

Recycling day is the same day as garbage day — just every other week. Mark the highlighted calendar weeks with your service day to determine your service dates. NOTE: We pick up one day late after New Years Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving and Christmas (including pick-up on Saturday) of that week.

圖 is a holiday

August 2008

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Enjoy the fireworks on the 4th! Prineville Disposal has been a sponsor since 1999 and this year we are the lead sponsor!"

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Starting Jan. 1, 2009, all electronics cannot go in the landfill

September 2008								
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Close the loop - buy recycled and recyclable products

October 2008								
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Save your yard debris for our free fall clean-up day!

November 2008								
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Free fall clean-up day on Nov 7th Call us to sign up!

December 2008								
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Place your bins clear of obstacles such as cars. trees and poles

